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## Operations Manager

At STAR, we specialize in the custom design and manufacturing of physical experiences. Our clients' needs range from exhibits, retail and corporate environments, and branded events. Wherever a brand lives, STAR is there to make it shine.

At this time, STAR has an open position for an Operations Manager (*full-time, exempt*). This role is critical in providing leadership to the Production Engineers, CNC Programmers and Production Department to ensure projects progress effectively and efficiently, meeting deadlines and client expectations.

The responsibilities of this position include, but are not limited to:

- Lead and develop Production Engineer, CNC Programming and Production departments
- Proactive management of workflow and procedures
- Provide direction regarding resource capacity based on sales projections
- Communicate with clients and internal teams in a professional, solutions-based and customer service focused manner
- Work closely with the Director of Operations on strategic initiatives to promote a world class organization
- Manage direct reports promoting a culture of accountability and positivity

The ideal candidate for this job will possess a collaborative spirit, a commitment to exceeding client expectations, fanatical attention to detail, and an exceptional ability to manage assigned tasks and timelines.

Qualifications:

- 5+ years of experience of operations management experience, tradeshow or retail fixture experience preferred
- Ability to understand AutoCAD blueprints and technical drawings
- Familiarity with cabinetmaking
- Experience managing direct reports and outside vendors
- Big picture mindset

STAR offers a competitive salary and full benefits in an engaging and collaborative work environment. Qualified candidates committed to making a strong impact in a thriving organization are encouraged to submit a resume and salary history via email to [hr@engagestar.com](mailto:hr@engagestar.com) or by mail to STAR, Attn: Human Resources, 6688 93rd Avenue North, Minneapolis, MN 55445. STAR is an equal opportunity employer.